



810 Tower Drive, Medina MN 55340 | 763-478-0203 | www.puptownmn.com

*** PLEASE INCLUDE A RECENT PHOTO OF YOUR DOG! ***

Registration: Grooming

Thank you for choosing PupTown for your dog care needs. Please tell us about yourself and your dog. We want your dog's visit with us to be a positive experience. The more we know, the better we can care for your dog.

Owner 1 First Name _____ Last Name _____
Address _____ City, State, Zip _____
Cell _____ Home _____ Work _____
Email _____ Best way to reach you _____

Emergency Contact (Not Owners) First Name _____ Last Name _____
Cell _____ Home _____ Work _____
People authorized to drop-off / pick up your dog _____
We are glad you are here. How did you hear about PupTown? _____

Pet Information Dog's Name _____ Nickname _____
Breed _____ Sex _____ Weight _____ Color(s) _____
Markings _____ Tatoo _____ Microchip # _____
Birthdate ____/____/____ Spay/Neuter Yes ____ No ____ If no, date scheduled _____

Veterinarian Clinic Name _____ Phone _____
Vet's Name _____ Address _____
Date of last complete physical exam _____

We will call your Vet, so if you don't have vaccination dates handy, please leave dates below blank.

Required Vaccinations Rabies ____/____/____ DHPP ____/____/____ ____/____/____

Fecal Test Date Tested ____/____/____

Rabies, Distemper (DHPP), and Bordetella vaccinations are all required for Playcare & Boarding at PupTown. We recommend: **Bordetella every 6 months.** Fecal Exams every 12 months. ____

Flea / Tick Prevention Brand _____ Date Administered _____

Heartworm Prevention Brand _____ Date Administered _____

Heartworm Prevention Brand _____ Date Administered _____

Your Dog's Past Grooming Experience

How does your dog react to being bathed? _____

Does your dog like being brushed? _____ How about Toe-nail trims? _____

Does your dog have any sensitive areas that we should NOT touch? _____

Does your dog have any sensitive areas that are LOVED to be touched? _____

What does your dog do when HAPPY? _____ Stressed? _____

Please share additional information that may be helpful, or special needs that your dog has? _____

The Basics Thank you for choosing to come to PupTown! The items listed below are to ensure safety for all.

- All dogs must be on a leash when entering & leaving the building.
- All dogs must be current on their vaccinations, and will be verified by your vet.
- All dogs over 12 months of age must be spayed/neutered. We reserve right to refuse dogs if they are intact.
- Dogs nails are to be trimmed & suitable for group play. If too long, staff reserve the right to trim nails.
- Bring dog's food for the duration of their stay. This prevents upset stomach and keeps dogs happy here. PupTown has food here available for a small cost.
- Do not bring rawhides or toys from home as they are not suitable in group play. PupTown does offer individual group play where toys are provided.
- Please understand although all dogs are closely monitored, there is always risk involved with groups of dogs are together. These may include; scrapes, cuts, or broken toe-nail. These are often common with dogs who play. More serious injuries may occur, and PupTown will administer treatment directly, contact you and/or your vet, if necessary. **Billing for all medical services are 100% the responsibility of the dog owner.**
- Reservations are required for all services. Cancellations are required 24-hours in advance, or an additional fee may be applied.
- Dogs are required to attend a full day of play ahead of boarding reservations (if dog has not been here in 3 months time). Cancellations during Peak boarding times (holidays & Spring Breaks), may incur a cancellation fee. Ahead of peak-boarding PupTown requests dogs come in for a re-evaluation if dog has not been here for 6 months.
- PupTown reserves the right to discharge, disallow, or stop services for any dog if deemed necessary.

Please understand the rules above are for everyone's safety and it is our promise to provide good care while your dog is in our care.

~ Thank you, Management.

IT'S PUPTOWN TIME, LLC (DBA PUPTOWN) - POLICIES, PROCEDURES & RELEASE, WAIVER OF LIABILITY, ASSUMPTION OF RISK AND INDEMNIFICATION AGREEMENT

Dog's Name _____ **Owner's Name** _____

In consideration for my dog coming to stay in our care to PupTown, for grooming, daycare, training, or overnight boarding, I make the following representations and agree to all of the policies, procedures and conditions below:

1. REQUIREMENTS OF DOG My dog meets the following requirements: He/she (a) has successfully completed the PupTown Orientation; (b) is four (4) months of age or older; (c) is spayed /neutered (if over one (1) year of age; (d) is current on his/her vaccinations of Rabies, Distemper & Bordetella; (e) is in good general health; (f) is free of ticks & fleas (to the best of my knowledge); (g) is not aggressive or protective of toys/people.

2. APPLICATION I have completed the PupTown Registration Forms accurately and to the best of my knowledge.

3. FEES I agree to pay for all grooming, day care, overnight boarding, services & products by credit card, cash, check or debit card at the time I pick up my dog after each visit to PupTown. I further agree to pay check/debit fees for returned or challenged reasons.

4. LEASH/COLLAR My dog will enter & exit PupTown with a leash & collar. I understand and agree that my dog's collar will be removed during play while here, to prevent injury to any dog.

5. FOOD/MEDICATIONS I understand that it is my responsibility to supply food & medications for my dog. Food must be in a container marked with my dog's name & feeding schedule. Medications must in the original package.

6. PERSONAL PROPERTY I agree that PupTown shall not be responsible or liable for any lost, stolen or damaged personal property belonging either to me or my dog.

7. CANCELLATION POLICY I understand that I will be charged \$25 if I fail to cancel my day care reservation twenty-four (24) hours in advance. I further understand that I will be charged a no-show fee equal to two (2) nights of boarding if I fail to cancel my boarding reservation at least seventy-two (72) hours in advance. These fees will be added to my dog's account and collected the next time my dog attends PupTown.

8. AGGRESSIVE DOGS I understand that aggressive dogs are not permitted to attend PupTown and that if my dog acts aggressively or exhibits unacceptable behavior, as solely determined by the owners of PupTown, he/she may be separated from the other dogs and/or be removed from the facility. PupTown will use reasonable efforts to consult with owner(s) about aggression and ways to address it, however aggressive dogs may be asked to attend training sessions/classes, or may be asked not to return to PupTown. Determinations shall be made at the sole discretion of PupTown.

9. ABANDONED DOGS I agree that I will not neglect to pick up my dog from PupTown by the time he/she is scheduled to leave without providing notification. Any dog that is left at PupTown without proper arrangements having been made with the owners of PupTown will be considered abandoned and subject to disposition by the owners of PupTown. I FULLY UNDERSTAND AND AGREE THAT IF I ABANDON MY DOG AT PUPTOWN, I MAY BE UNABLE TO RETRIEVE POSSESSION OF MY DOG AND WILL HAVE NO RECOURSE AGAINST PUPTOWN AS PROVIDED FOR BELOW.

10. CONTINUING DUTY TO DISCLOSE I have disclosed and agree to continue to disclose on an on-going basis, any and all medical or other conditions (INCLUDING BUT NOT LIMITED TO BORDETELLA (KENNEL COUGH) OR ANY OTHER FORM OF CONTAGIOUS ILLNESS), including but not limited to personality concerns or behaviors that may affect, limit or prevent my dog's ability to participate in play time, otherwise attend PupTown or jeopardize the health or welfare of other dogs attending PupTown.

11. PARTICIPATION I understand that participation in play time is at the sole discretion of PupTown and that dogs may be separated from other dogs or asked to leave for any reason at PupTown's sole discretion.

12. ACCEPTANCE AND ACKNOWLEDGEMENT OF PUPTOWN PARTICIPATION RISK I FULLY UNDERSTAND THAT THERE ARE INHERENT AND POTENTIAL RISKS (FORESEEABLE OR NOT) INVOLVED WHEN HUMANS AND DOGS INTERACT, AS WELL AS WHEN DOGS INTERACT WITH OTHER DOGS. THESE RISKS MAY INCLUDE, BUT NOT BE LIMITED TO, PROPERTY DAMAGE, BODILY INJURY, SICKNESS OR DEATH TO HUMAN OR DOG. I FULLY ACCEPT AND ASSUME ALL RISKS AND RESPONSIBILITY FOR DAMAGES CAUSED BY MY DOG WHILE AT PUPTOWN, INCLUDING, WITHOUT LIMITATION, ALL LOSSES, COSTS AND DAMAGES INCURRED AS A RESULT OF MY OR MY DOG'S PARTICIPATION IN DAY CARE AND BOARDING, INCLUDING ANY VETERINARIAN EXPENSES INCURRED ON BEHALF OF MY DOG.

13. WAIVER, RELEASE AND INDEMNIFICATION I HEREBY EXPRESSLY AND FOREVER GENERALLY WAIVE, DISCHARGE CLAIMS, INDEMNIFY, RELEASE FROM LIABILITY, SAVE, HOLD HARMLESS AND DEFEND AND COVENANT NOT TO SUE PUPTOWN, and their invitees, sponsors, advertisers, owners, officers, directors, employees, volunteers, agents, consultants, professional advisors, lessors, and/or any other parties owning, controlling or having any interest in the property upon which PupTown operates, and all other representatives or agents (collectively "Releasees") from and against ANY AND ALL INJURY, LIABILITY, CLAIMS, LITIGATION, ACTIONS, SUITS, COSTS, LOSSES, DAMAGES, EXPENSES OR DEMANDS (including reasonable attorney's fees) OF EVERY CHARACTER WHATSOEVER on account of, arising out of, resulting from or relating in any way to (i) any act or omission of the Releasees, including negligence, and (ii) my or my dog's participation in activities at PupTown, or otherwise.

a. I FURTHER AGREE TO INDEMNIFY, SAVE & HOLD HARMLESS the Releasees from any claims, litigation, actions, suits, damages, costs, attorney's fees, losses or injuries as the result of any such claim. I AGREE THAT THIS RELEASE SHALL BE BINDING ON ME AND MY SUCCESSORS, HEIRS, LEGAL REPRESENTATIVES AND ASSIGNS.

b. I ALSO EXPRESSLY AND FOREVER RELEASE PUPTOWN FROM ANY DUTY TO PROTECT ME OR MY DOG(S) FROM INJURY OF ANY KIND, AND AGREE THAT EVEN IF PUPTOWN CHOOSES TO IMPLEMENT SAFETY PRECAUTIONS, SUCH ACTIONS SHALL NOT ALTER THE FACT THAT I HAVE RELEASED PUPTOWN FROM ANY DUTY TO PROTECT ME OR MY DOG(S).

14. VETERINARIAN LIABILITY AND CARE. I agree to allow PupTown to obtain medical treatment for my dog, if, in its sole discretion it appears that my dog is ill, injured or exhibits any other behavior that would reasonably suggest that my dog may need medical treatment. If a dog passes away at PupTown, it will be brought to its, or the nearest, veterinarian. I AGREE THAT I AM FULLY RESPONSIBLE FOR THE COST OF ANY SUCH MEDICAL TREATMENT AND FOR THE COST OF ANY TRANSPORTATION FOR THE PURPOSES OF SUCH TREATMENT.

15. RESOLUTION OF DISPUTES Any controversy or claim arising out of or related to this Agreement shall be settled by arbitration administered by the American Arbitration Association. Judgment upon the award rendered by the arbitrator may be entered in any court having jurisdictions thereof. The proceedings on such arbitration shall be held in Hennepin County unless the parties otherwise agree. The laws of the state of Minnesota shall apply to the dispute. If I choose to file for arbitration against PupTown, I understand that if I should prevail, then my recovery shall be limited to the monetary value of my dog.

16. REPRESENTATIONS I represent that the information provided in the attached PupTown application and through this Agreement are true and that PupTown may reasonably rely on the accuracy of said information in agreeing to care, board or otherwise attend to the needs of my dog. Furthermore, I agree that I have signed this Agreement of my own free will and without any inducement, assurance or guarantee from PupTown. I HAVE READ AND FULLY UNDERSTAND THE TERMS OF THIS "POLICIES, PROCEDURES AND RELEASE, WAIVER OF LIABILITY, ASSUMPTION OF RISK AND INDEMNITY AGREEMENT" AND UNDERSTAND ITS TERMS AND CONDITIONS. I HAVE READ AND FULLY UNDERSTAND THE TERMS OF THIS "POLICIES, PROCEDURES AND RELEASE, WAIVER OF LIABILITY, ASSUMPTION OF RISK AND INDEMNITY AGREEMENT" AND UNDERSTAND ITS TERMS AND CONDITIONS.

17. IMAGES OF MY DOG PupTown has an interest in publishing various articles, marketing materials, web presence and in-house images to promote our business to the community and to other owners like you. With YOUR APPROVAL ONLY we would like to be able to share the name (first name only) and images of your dog having fun and just being a dog at PupTown.

_____ By initialing, I give approval to PupTown and its staff or agents to take photos of my dog and use them for various purposes relating to the marketing and promotion of PupTown and its services.

_____ By initialing, I give approval to PupTown and its staff or agents to use my dog's first name for various purposes relating to the marketing promotion of PupTown and its services.

Signature _____ Date _____